# The Critical Role of Testing in the COVID Era

Unlocking opportunities and re-igniting patient engagement



# Objectives

- If you haven't already, register at VirtualPractices.org
- Access the latest testing resources
- Establish your testing infrastructure for the COVID Era
- Explore employer opportunities
- Log your questions and send them to: impact@virtualpractices.org
- Next session: Launch: Re-starting and growing your practice in the COVID Era





# Anticipate Disruption

Expect recurring cycles of social distancing and containment measures.





## Acknowledge Trends

- Telehealth
- Health moving to the home
  - Home testing
- Digital health
  - Remote monitoring
- Virtualization of work

## Fragile Engagement Models

- Fragility of patient engagement
  - Defined care plans vs. build it as we go



### Creative Approaches To the Prevention Path



Edema

Y PHASE





# LifestyleRiskCheck.com

IMAWARE<sup>™</sup> AT-HOME BLOOD TEST

### Immune Defense Lifestyle Risk Check

#### **YOUR RESULTS**

Based on these basic markers, you appear to have at least one area of opportunity to modify your lifestyle to improve your immune defense.

#### DETAILED PATIENT RESULTS TABLE

Analyte Your Result		Status	Functional Target Range	Conventional Range
Hb-Alc	4.5%	Optimal	4.0% - 5.5%	4.0% - 5.7%
Blood Glucose	80 mg/dL	Optimal	60 - 88 mg/dL	60 - 100 mg/dL
hsCRP	0.5 mg/L	Optimal	<1.0 mg/L	<3.0 mg/L
25-Hydroxyvitamin D	35.0 ng/mL	Risk	50-80 ng/mL	25 - 80 ng/mL



maware

Home Collection Kit

# virtualpractices

### LifestyleRiskCheck.com

## **PURE** Genomics®







### HEALTH CATEGORIES

🔗 <u>Vitamins, Minerals & Omega-3s</u>

Detoxification

Se Glucose Metabolism

Weight Management

Cognitive Health and Memory

憼 Immune Health

Dergy & Fitness



🖨 Gastrointestinal Health

## Antibody Testing (IgG/ IgM)

- Physician-initiated home collection
- \$119/ test
  - \$109 for qty. 100-999
  - \$99 for qty. 1,000+



- Supervised Rapid Test
- \$30/ test
- Minimum order: 100 tests
- Awaiting EUA but may be used now
- Payer experience:
  - IgM + IgG: \$12/\$12 \$60/\$60
  - Draw: \$8-15
  - Top payer: Cigna (\$135 total)
  - Visit and interpretation billed separately





virtualpractices

### Salivary PCR Testing





virtualpractices

- May be ordered by you or patients on a private page
- May be ordered in bulk and shipped to worksite
- Physician portal in development
- Current results delivery in 36 hours





https://1health.io/covid19/partners/virtual-practices/

### **Drug-Nutrient Depletions**

#### Vitamin A

• Corticosteroids (prednisone, prednisolone, methylprednisolone, dexamethasone), Cholestyramine (Questran), colestipol (Colestid), colchicine (Zyloprim), mineral oil

#### Vitamin C

 Corticosteroids (prednisone, prednisolone, methylprednisolone, dexamethasone), Aspirin, Furosemide (Lasix), bumetanide (Bumex), ethacrynic acid (Edecrin), torsemide (Demadex), Oral Contraceptives, Antipsychotics (Abilify, Haldol, Seroquel, Risperdal, Zyprexa)

#### Vitamin D

 Isoniazid, Rifampin (Rifadin), Hydroxychloroquine (Plaquenil), Barbituates, Phenytoin (Dilantin), Carbamazepine (Tegretol), Primidone (Mysoline), Corticosteroids (prednisone, prednisolone, methylprednisolone, dexamethasone), Cholestyramine (Questran), colestipol (Colestid), mineral oil, cimetidine (Tagamet), famotidine (Pepcid), ranitidine (Zantac), Nexium, Prilosec

#### Vitamin E

 Phenytoin (Dilantin), Carbamazepine (Tegretol), Valproic Acid (Depakene/ Depacon), Divalproex sodium (Depakote), Cholestyramine (Questran), colestipol (Colestid), clofibrate (Atromid-S), fenofibrate (Tricor), gemfibrozil (Lopid), Oral Contraceptives, mineral oil

#### Melatonin

 Anxiety Medications (Valium, Xanax, Atarax, Vistaril, Ativan, Promsom, Restoril), Beta-Blockers, chlorpromazine (Thorazine), promazine (Sparine), thioridazine (Thioril), fluphenazine (Prolixin), perphenazine, prochlorperazine (Compazine)

#### Zinc

 Tetracycline, minocycline, doxycycline, Ethambutol (Myambutol), Valproic Acid (Depakene/ Depacon), Divalproex sodium (Depakote), Corticosteroids (prednisone, prednisolone, methylprednisolone, dexamethasone), Zidovudine, ACE Inhibitors, Furosemide (Lasix), bumetanide (Bumex), ethacrynic acid (Edecrin), torsemide (Demadex), Amiloride (Midamor), triamterene (Dyrenium), eplerenone (Inspra), spironolactone (Aldactone), Chlorthiazide (Diuril), hydrochlorothiazide (Microzide), clofibrate (Atromid-S), fenofibrate (Tricor), Oral Contraceptives, cimetidine (Tagamet), famotidine (Pepcid), ranitidine (Zantac), Nexium, Prilosec

### **The Patient Solution Kit**





grayson CORPORATION







8/24/71			Telehealth Y / N		NO	Method	Video				
Date of Birth	Service Date			Cash							
1234567				Check							
Insurance Policy ID/#				Credit Card	\$ 119.00						
CATEGORY	CODE MOD		~	CATEGORY		RY		CODE	MOD	1	
New Patient - E&M				Other Services:							
Eval/Mgmt (10 min)	99201							L			
Eval/Mgmt (20 min)	99202							L			
Eval/Mgmt (30 min)	99203			4				L			
Eval/Mgmt (45 min)	99204			4							
Eval/Mgmt (60 min)	99205		<u> </u>	4							I
Established Patient E&M			<u> </u>	4				- F			
Eval/Mgmt (5 min)	99211	<u> </u>	<u> </u>	-				- F			
Eval/Mgmt (10 min)	99212	<u> </u>	<u> </u>								
Eval/Mgmt (15 min)	99213		<u> </u>	4				- F			
Eval/Mgmt (25 min)	99214		<u> </u>								
Eval/Mgmt (40 min)	99215		<u> </u>							<u> </u>	
e-Visits - Patient portal initiated	00101		<u> </u>								<b>⊢</b> ]
eVisit-portal once per 7 days 5-10 min	99421	n/a n/a	<u> </u>								<u>+ 1</u>
eVisit-portal once per 7 days 11-20 min	99422	n/a n/a	<u> </u>								<u>                                     </u>
eVisit-portal once per 7 days 21+ min Virtual Visits - Patient initiated	99423	nva	<u> </u>			Carr	mon Diagnosis:				+1
Virtual visits - Patient initiated	G2012	n/a	<u> </u>	U07.1	COVID-19 as						I
Video or image submitted for evaluation	G2012 G2010	n/a	<u> </u>	B97.29	COVID-19 as		-				I
	02010										
Telephone-Medicare temp cov'd Telephone E&M 5-10 min	99441	n/a		Z20.828 Contact with and suspected exposure to viral communicable diseases   Z03.818 COVID-19 suspected exposure ruled out							
Telephone E&M 11-20 min	99441	n/a	<u> </u>	203.818 COVID-19 suspected exposure ruled out 140 Bronchitis, not spec as acute or chronic						I	
Telephone E&M 21 +	99443	n/a	<u> </u>	J40 Bronchits, not specias acute or chronic J43.9 Emphysema, unspecified						- II	
Additional services:	33443		<u> </u>	J4.9 COPD unspecified						-	
Smoking Cessation 3-10 minutes	99406		<u> </u>	J44.1 COPD, with acute exacerbation							
Smoking Cessation greater than 10 min	99407		<u> </u>	J44.0 COPD, with acute lower resp inf							
Dietitian e-Visits - patient initiated	33407		<u> </u>	J45.901 Unspecified asthma with (acute) exacerbation							
eVisit-portal once per 7 days 5-10 min	98970	n/a	<u> </u>	J45.909							
eVisit-portal once per 7 days 11-20 min	98971	n/a	<u> </u>	J45.20							
eVisit-portal once per 7 days 21+ min	98972	n/a	<u> </u>	J45.30	Asthma mild persistent						
Medical nutrition via telehealth				J45.40 Asthma moderate persistent							
Medical nutrition individual initial	97802			J45.50	Asthma severe persistent						
Medical nutrition individual subsequent	97803			R06.02	Shortness of breath						
Medical nutrition therapy group	97804			R05							
Health Risk Assessment				R50.9	Fever, unsp	ecified					
Health risk assessmer						_			_		
Caregiver HRA for patie Lab service	25										
Principle Care Manag Physician oversight 30 Clinical Staff oversight								36	416		
	*									_	
Remote Monitoring Antibody test-blood sample (IgG + IgM)								86	328		
Set-up & patiend educi								110	002		
Treatment management PCR testing (swab or saliva)								00	002		
Lab services				Other diag	noses:				= _		
Finger stick in office only	36416										
Antibody test-blood sample (IgG + IgM)	86328		x								
PCR testing (swab or saliva)	U0002										
				<b>7</b>							

# Utilize the Encounter Form Workbook for Cash Testing.





# **Mobile Phlebotomy**

- Specialty Stix Mobile Phlebotomy
  - Heather Mayhew, CEO
  - Hmayhew@specialtystix.com
  - (530) 300-1958
- Evexia Diagnostics



# Putting These Tools to Use







### Antibody Testing Campaign (In-office)

- Use the rapid test (order your inventory of kits)
  - Negatives receive the Immune Defense Kit and/ or other prevention program
    - Stock an inventory of Immune Defense Kits
    - Consider the Lifestyle Risk Check and/or Respiratory Resilience Panel
  - Positives receive the PCR test
    - Stock salivary kits in the office
  - For existing patients, use the visit to:
    - Evaluate other health issues (draw other labs)
    - Develop a Health Action Plan
    - Review telehealth tools and future lock-down procedures
- Invite referrals.





### Antibody Testing Campaign (Virtual)

- Conduct a virtual visit to review results
  - For existing patients, use the visit to:
    - Evaluate other health issues (recommend other home tests)
    - Develop a Health Action Plan
    - Review telehealth tools and future lock-down procedures
  - Negatives receive the Immune Defense Kit and/ or other prevention program
    - Consider the Lifestyle Risk Check and/or Respiratory Resilience Panel
  - Positives receive the PCR test
    - Direct patients to order their own test
- Invite referrals.

# Other Campaigns

- Lifestyle Risk Check (targeting average or elevated risk patients)
- Pure Genomics
  - Promote to current patients and outreach to other pockets of healthactivated people (i.e. CrossFit, personal trainers, etc.)
    - Health clubs may also wish to make COVID testing available to members.
- Drug-Nutrient Depletion Campaign
  - Targeting patients on PPIs, antiinflammatories, etc. for immune support supplementation

# Employers

With the tools at your disposal, you could work with employers.

virtualpractices

# Screening Scenarios

- Back to work
- Individual or group testing in response to symptoms or exposure
- Total staff or department/shift level viral RNA screenings on a proactive, recurring basis



### **Problems You Can Solve**

- Companies know they need to test but need expert help with:
  - Selecting quality tests
  - Managing costs and minimizing disruption
  - Making decisions based on results
  - Building a risk management strategy that suits their needs (at a department or function level)
  - Supporting infected plan members and minimize unnecessary health claims
    - Average cost per admission: \$72,000 (source: Covered California)
      - Average hospital stay: 12 days
    - Average COVID-19 related outpatient visit: \$600
- Local hospitals are not able to respond to these needs.
- COVID has created a need for a Chief Medical Officer across employers.



### Population Prevention Initiatives

• Targeted measures for higher risk plan members and/ or executives:

- Lifestyle Risk Check
- Pure Genomics
- Full nutraceutical support
  - Immune Defense Kit



# Homework

Join the Virtual Practices Facebook community.

- Select a testing campaign to get started.
  - Order what you need (if anything) for your office.
- Notify us if you are interested in working with employers.
- Submit your questions and requests for help to: Impact@VirtualPractices.org
- <u>Next Workshop</u>: Launch! Re-starting and growing your practice in the COVID Era

